IsatPhone 2 Firmware 02.00.03

Briefing note
26.05.2017

IsatPhone 2 firmware version 02.00.03 has now been released and is available for download. Please follow the link below:
http://www.inmarsat.com/support/isatphone-2-support/

Firmware version 02.00.03 supersedes the mandatory firmware version 02.00.01 that was released in April 2017.

Recommendations for installation

For those customers that have not installed Firmware version 02.00.01 this is a **mandatory** firmware upgrade, meaning that the features introduced by the firmware are critical for the functionality of the GSPS service including the network and the IsatPhone 2 handset.

For the customers that have upgraded to firmware version 02.00.01 this is a **recommended** firmware upgrade that provide bug fixes for user interface only.

Pre-requisites for installation and advice after installation

In order to upgrade the handset's firmware you must have a PC running Windows 10, Windows 8, Windows 7, Windows Vista or XP. The **latest version** of **USB drivers** and **IsatPhone 2's firmware upgrade tool** must be installed. New USB drivers and a new IsatPhone 2 firmware upgrade tool were released on the 21st April 2017.

These can be found on the Inmarsat support website by visiting
http://www.inmarsat.com/support/isatphone-2-support/

Please read the installation guides for the firmware upgrade tool and USB drivers which are also downloadable from the website.

Installing IsatPhone 2 firmware 02.00.03

To install IsatPhone 2 firmware 02.00.03:

a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC.
b. Double click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 7 - 12 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version.**

Fixes and enhancements in this release

- Corrected bugs affecting the Chinese language user interface

Fixes and enhancements in the previous release 02.00.01

- Added options for battery charging to extend the battery life
- Added Turkish language support
- Support for India Gateway and for new MEAS region
- Improved handling of GPS leap second events
- Improved reported GPS location accuracy
- Corrected email reply format
- Removed occasional crash events in some occasions

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